

IN THE CLAIMS:

Please amend Claim 1 and add Claims 3-7. The following is a complete listing of claims and replaces all prior versions and listings of claims in the present application:

1. (Currently Amended) A dispute handling method for handling a disputed transaction involving a secondary transaction number, the method comprising the steps of:

receiving a dispute from a first party relating to a transaction involving a secondary transaction number associated with a primary account, wherein the primary account includes a primary account number, and wherein the secondary transaction number is configured to facilitate a plurality of transactions;

retrieving transaction information from a database; and

replacing the primary account number with the secondary transaction number in order to initiate a second party inquiry that references ~~only~~ the secondary transaction number, wherein the second party inquiry does not include the primary account number.

2. (Previously Presented) The method of claim 1, further comprising the steps of:

determining if a valid approval code is associated with the secondary transaction number; and

charging back to the second party an amount of the disputed transaction, if a valid approval code is not associated with the secondary transaction number.

3. (New) The method of claim 1, further comprising the step of routing the disputed transaction to a predefined secondary transaction number queue based in least in part on an industry type associated with the disputed transaction.

4. (New) A method for processing a transaction, the method comprising the steps of:

receiving an account number of a user;

submitting the account number to a provider of the account number and requesting authorization of the transaction;

requesting, by a merchant, that the provider return a secondary transaction number (STN) in lieu of returning the account number;

receiving, from the provider, an authorization record referencing the STN;

issuing a settlement request associated with the transaction, wherein the settlement request includes the STN and does not include the account number; and

maintaining, by the merchant, a record of the transaction, wherein the merchant replaces the account number with the STN and the record does not include the account number.

5. (New) A method for processing a transaction, the method comprising the steps of:

receiving, from a merchant, a transaction authorization request for the transaction, the authorization request comprising a primary account number associated with a primary account;

generating a secondary account number (STN) and associating the STN with the primary account, wherein the primary account number and STN are different;

receiving, from the merchant, a request that a provider of the primary account return the STN in lieu of returning the primary account number;

sending to the merchant an authorization record referencing the STN, wherein the authorization record does not include the primary account number;

processing a settlement request associated with the transaction, wherein the settlement request includes the STN and does not include the primary account number;

receiving, from a first party, a transaction dispute identifying the primary account number and relating to the transaction involving the STN;

retrieving transaction information from a database using the primary account number; and

initiating an inquiry, with a second party, that includes the STN, wherein the inquiry does not include the primary account number.

6. (New) The method of claim 5, further comprising the steps of:
determining if a valid approval code is associated with the STN; and
charging back to the second party an amount of the transaction, if a valid approval code is not associated with the STN.

7. (New) The method of claim 5, further comprising the step of routing the transaction dispute to a predefined STN queue based in least in part on an industry type associated with the transaction.